



Report to Parents

The School seeks feedback from our parents through a biennial survey. The survey invites parents to rate the performance of the School and provide feedback on areas where you would like to see improvements. The survey provides the School with reliable and measurable information, assisting us with future planning.

The School has been conducting these surveys since 2012 and has excellent longitudinal data around key areas of performance. It is pleasing to note that over the last 10 years, the overall satisfaction rating of the School, by parents, has remained consistently high at 80%.

This report highlights key results from the 2022 survey. The results, encompassing a range of key areas, along with the comments received through the open-ended questions, provide the School with a clearer picture of how our current parent group views the School.

In 2022, we saw an increase in parent satisfaction across 11 areas of the School including values and culture, School communication, parent engagement, leadership and direction, and reporting. The areas that had the most satisfaction were the learning environment and resources and facilities. It was pleasing to note that nearly 30% of parents mention the high quality of staff and teaching when recommending the School. Many families also mention the comprehensive opportunities, class sizes and pastoral care provided.

A snapshot of student feedback is also included for your information. Students from Year 3 to 12 were invited to provide their feedback across a range of topics. Like parents, students have maintained an overall satisfaction rating of nearly 80%.

Parents and students both highly value the experiential camp program, and like parents, students also mention the supportive staff at the School, if they talk about School with peers. Many students referred to the School as 'good', 'great' or even 'amazing'!

"They offer great opportunities within the school, and the camps are also an amazing idea and so much great fun."

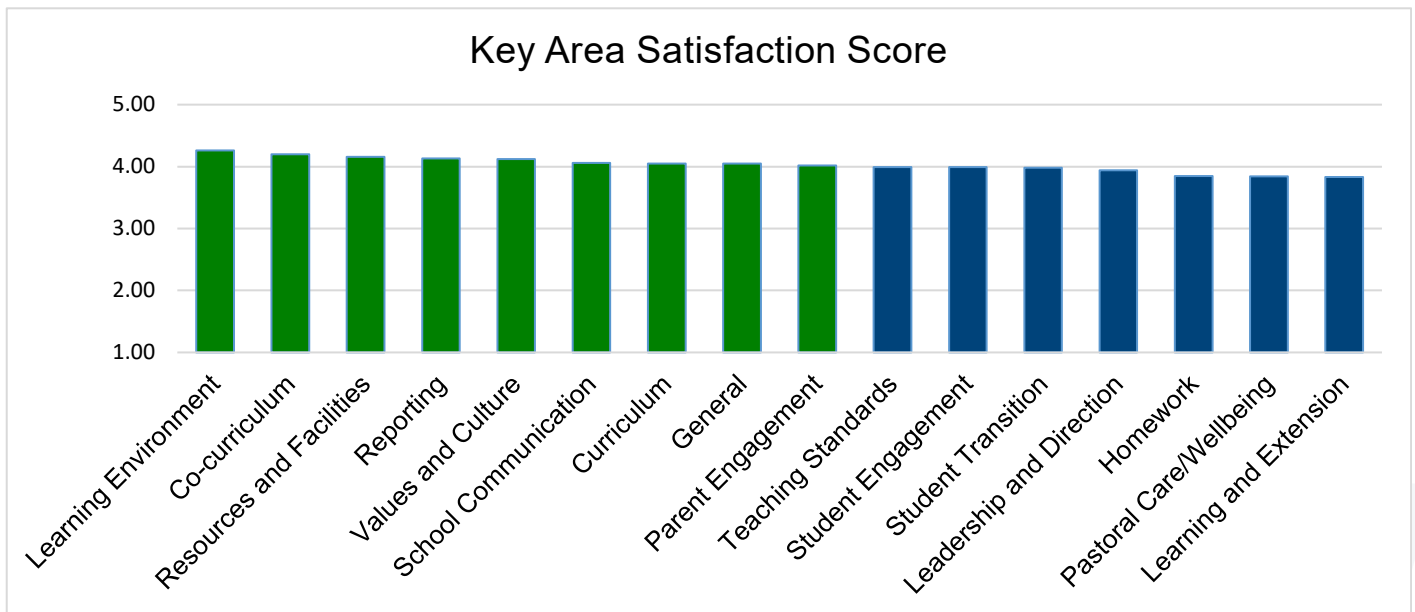
I would like to thank all our parents who completed the survey for your time, honesty and commitment in helping us to improve this wonderful School. Parents are encouraged to provide feedback any time, either through your classroom teacher, to the Head of Primary or Secondary, or via our online form <https://www.bcgs.wa.edu.au/feedback/>

Mr Matthew O'Brien
Head of School



Report to Parents

The School employs an external company to conduct the survey on our behalf. The survey questions target key performance areas of the School with answers compiled to give the School an overall satisfaction score. The graph and table below provide the satisfaction score for each key area.



Key Area	Satisfaction
Learning Environment	4.26
Co-curriculum	4.20
Resources and Facilities	4.16
Reporting	4.13
Values and Culture	4.12
School Communication	4.06
Curriculum	4.05
General	4.05
Parent Engagement	4.02
Teaching Standards	3.99
Student Engagement	3.99
Student Transition	3.98
Leadership and Direction	3.94
Homework	3.85
Pastoral Care/Wellbeing	3.84
Learning and Extension	3.83
Average Score	4.03

The School continues to score well in all key performance areas.

The areas highlighted in green are those that have scored between 4 and 5. This represents an excellent level of satisfaction of this area.

The areas in blue have scored between 3 and 4. This represents a good level of satisfaction in this area.

Compared to 2020, the School saw increased satisfaction across 11 areas, and either the same levels or minor decreases (.01) in satisfaction in other areas. Values and culture, parent engagement and school communication all reported the highest levels of satisfaction in the 10 years we have been conducting surveys.

There were no areas that were noted as requiring immediate action or concern.



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Parents were offered the opportunity to provide additional feedback to the School through general comments and statements at the end of the survey. Parents were asked what reasons do they refer families; if they were interested in being a homestay family and what would need to improve for you to recommend families.

Many parents reported multiple reasons for referring families, with 30% noting the quality of the teaching staff, 26% mentioning the varied opportunities (camps, music, academic and sport); 25% of parents discussed the class sizes and over 20% of you would recommend the School because of the pastoral care/holistic learning and academic focus or outcomes achieved.

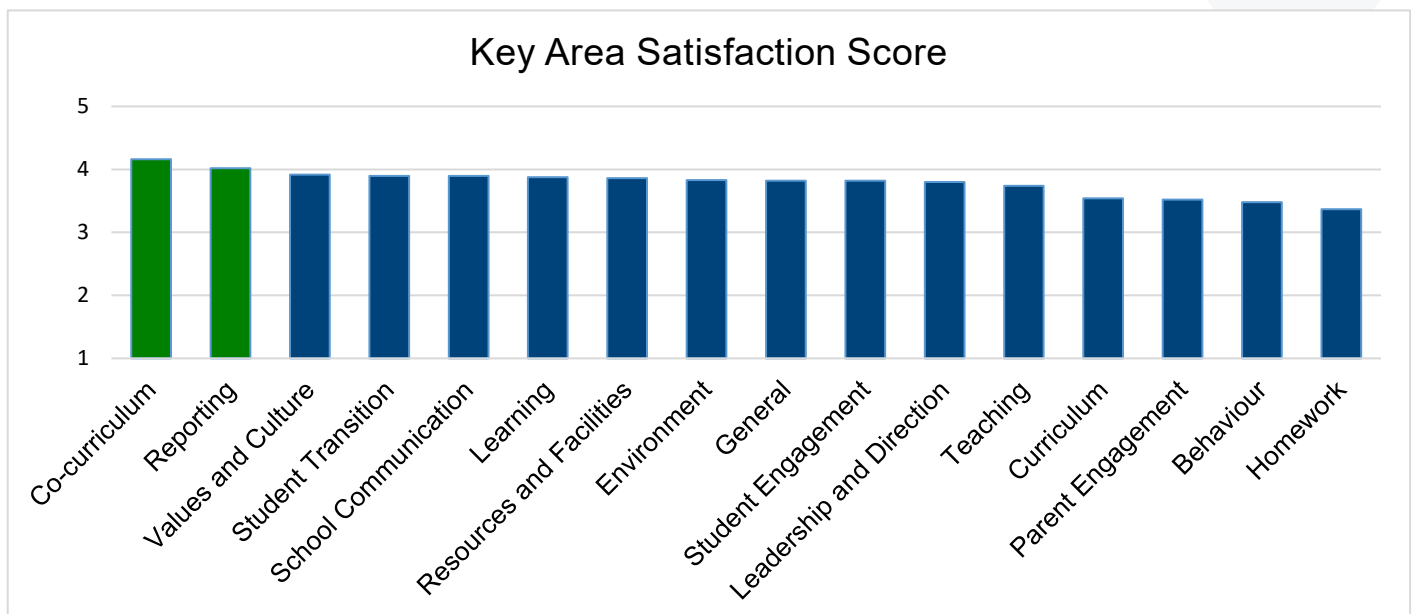
Nearly half (45%) of families were not able to commit to being a homestay family with many noting they did not have room to accommodate a student, while one third were happy to consider hosting a student.

When asked what needs to improve, 10% of respondents mentioned buildings and facilities, while another 10% noted sport (options, focus, coaching) as needing attention.

We also asked parents to consider what capital project the School should consider in the future, and one third stated a pool, with 11% mentioning performing arts or music facilities.

2022 Student Survey Results

In addition to gathering feedback from parents, students from Years 3 to 12 were offered the opportunity to complete a similar survey. The graph and table below indicate the areas where students have the highest satisfaction.





Report to Parents

2022 Student Survey Results

Key Area	Satisfaction
Co-curriculum	4.16
Reporting	4.02
Values and Culture	3.92
Student Transition	3.90
School Communication	3.90
Learning	3.88
Resources and Facilities	3.86
Environment	3.83
General	3.82
Student Engagement	3.82
Leadership and Direction	3.80
Teaching	3.74
Curriculum	3.54
Parent Engagement	3.52
Behaviour	3.48
Homework	3.37
Average Score	3.78

The School continues to score well in all key performance areas.

The areas highlighted in green are those that have scored between 4 and 5. This represents an excellent level of satisfaction of this area.

The areas in blue have scored between 3 and 4. This represents a good level of satisfaction in this area.

The Co-curricular offering of the School has provided the highest level of satisfaction for students over the last 11 Years and homework continues to be the area that provides the least satisfaction. It is pleasing to note that the satisfaction around our values and culture remains high amongst our students.

There were no areas that were noted as requiring immediate action or concern.

Like parents, students were asked to provide additional feedback via some general comments. When asked what they tell others about the School, 20% of the students mention the staff, indicating they were good or supportive; 20% also just noted it was a great or good School! All year groups indicated they thought rules, especially those relating to uniform and jewelry could be improved. When asked what they thought should be the next major project, 30% of respondents noted a pool, but some of our more creative students mentioned a petting zoo or a zip line!

every opportunity

For the last 50 Years, we have developed a strong reputation for providing an excellent, all round education for children of the South West and beyond. At the end of our first 50 Years, it is wonderful to see that our community continues to value the varied opportunities that are offered.

As a parent in our community, I would like to thank you for the contribution you make to our School. Your support of our staff as they work with you and your children to help them achieve their best, is instrumental in their future success. Your ongoing support as we work to provide our students with every opportunity to be their best is greatly appreciated.